# ALSTEF



# 2023 CSR REPORT

LEADING THE WAY TO A SUSTAINABLE FUTURE

# ALSTEF GROUP







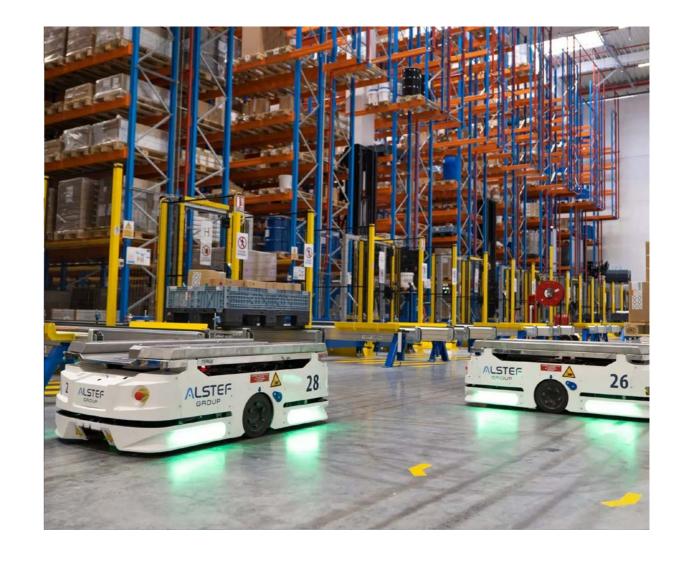






# BEYOND **AUTOMATION**

Our mission is to create intelligent solutions that not only meet the needs of our customers, but also provide them with the long-term benefits of a tailor-made automated system that is eco-designed, efficient, scalable and innovative.



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# <u>EROUP</u>

# GROUP PRESENTATION

# **OUR FIELDS OF EXPERTISE**







From small airports to major hubs, Alstef Group has been delivering **baggage handling systems**, solutions, and support to airports globally for over 60 years. Throughout this time, we have made it a top priority to ensure the compliance of our systems with changing safety regulations and IATA guidelines. We possess extensive experience in undertaking retrofit projects, adeptly navigating the challenges inherent in operational airports, and excelling at minimizing impacts on ongoing operations. Alstef Group tailors solutions from a customized suite of integrated, modular products, and automation control software technologies. These solutions are meticulously designed, configured, and quality assured before shipping, facilitating seamless on-site installation, commissioning, and simplified ongoing maintenance.

For decades, Alstef Group has excelled in designing, manufacturing, and installing internal logistics flow management solutions for distribution centers and production sites. Our mission is to fulfill our customers' diverse flow and storage requirements by developing comprehensive logistics systems tailored to their specific needs. We aim to create solutions composed of technologies precisely adapted to individual customer demands, ensuring they meet their objectives and accommodate changes in their operational activities. Leveraging our extensive experience and profound understanding of industrial processes, we integrate these capabilities into our presales and project management endeavors, offering guidance, designing solutions, conducting simulations, and performing detailed logistics analyses.

Alstef Group offers modular, scalable **post and parcel handling solutions**, ranging from simple dimension checking, weighing, scanning, and manual sorting to fully automated parcel sortation systems. We collaborate closely with our clients in the early project stages to ensure the provision of the most efficient solutions that meet all design criteria and operational requirements. We also provide flexibility and expandability to accommodate changing needs. Alstef Group boasts extensive experience integrating various types of sorters, including bombay, linear or loop cross-belt, shoe, tray, multibelt, modular, and swivel-wheel sorter solutions. Additionally, we collaborate with other industry leaders to offer a diverse range of sorters and related technologies, ensuring the delivery of reliable, versatile, and durable systems.





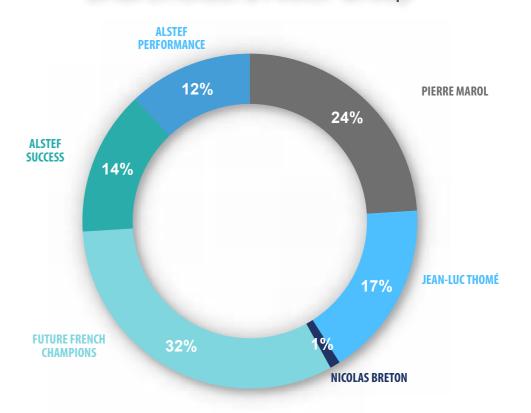








# Shareholders Alstef Group



# IMPLEMENTATION OF ALSTEF **GROUP'S CSR STRATEGY**

Alstef Goup has always sought to play a relevant role in protecting the environment and social and societal commitment. The company is committed to laking into account the requests of its stakeholders, in particular its employees customers, suppliers and shareholders while anticipating new regulations

In 2023, Alstef Group has defined its CSR strategy for all Group entities. As our headquarters stands at the forefront of our CSR endeavors, we recognize the importance of cascading these values throughout our subsidiaries worldwide, understanding that each subsidiary may implement the strategy at its own pace, tailored to its unique circumstances and challenges.

Alstef Group is taking steps to improve its corporate responsibility by setting targets to reduce its Greenhouse Gas emissions. This initiative starts with an assessment of its facilities in France and New Zealand, resulting in a plan to address key emission sources, including our systems, procurement strategies, and travel practices.

As part of its forward-looking approach, Alstef Group is actively working towards minimizing its environmental impact. By implementing targeted measures to decrease Greenhouse Gas emissions, the company is not only aligning itself with global sustainability goals but is also reaffirming its commitment to being a responsible corporate citizen.

In this strategic pursuit of environmentally conscious practices, Alstef Group is not merely responding to current environmental challenges; rather, it is proactively shaping a future where sustainable business practices are integral to its operations. This commitment to reducing Greenhouse Gas emissions reflects Alstef Group's broader vision of contributing positively to the global environment and underscores its role as a conscientious and forward-

# SUSTAINABLE GOALS DEVELOPMENT GOALS



























# **OUR FIVE CSR PILLARS**

At Alstef Group we are committed to making a positive and lasting impact on the world. Our Corporate Social Responsibility (CSR) strategy follows in the principles set forth by the United Nations Sustainable Development Goals (SDGs), serving as our guiding framework for responsible and sustainable business practices.

In our pursuit of a meaningful and holistic CSR approach, we have identified five key pillars that guide our initiatives. These pillars not only reflect our dedication to the UN SDGs but also outline the specific areas where our efforts are focused. Let's delve into each of these pillars, which form the foundation of our CSR strategy. At the forefront of each of the Alstef Group CSR pillars stands a senior member of the governance team, bolstered by a global cohort of individuals dedicated to ensuring the implementation of actions on a worldwide scale.





# RESPONSIBLE OFFER

# **RESPONSIBLE OFFER**

# Beyond good intentions, There are actions!

We all bear responsibility for our company's performance, not just in terms of equipment and production methods, but also for the economic context in which it operates – in essence, both our Company and its Environment.



Philippe HAMON Group Sales Director Airport Solutions

When it comes to Corporate Social Responsibility (CSR), it's not a matter of top-down or left-to-right approaches; rather, we must adopt a 360° perspective, considering internal and external factors, including stakeholders within the environmental, societal, and economic ecosystem.

During a period of significant growth for Alstef Group, every individual's role and contribution are vital to ensuring satisfaction and success for all involved.

We are currently engaged in a collective human endeavor, striving daily to enhance our operations and the quality of our products and solutions. I am thrilled to be part of this journey, contributing to the creation of a sustainable future for generations to come and for the economy as a whole.

# **OUR COMMITMENTS**



RESPONSIBLE AND SUSTAINABLE PURCHASING

END-OF-LIFE MANAGEMENT OF PRODUCTS

ECO-DESIGN AND RESPONSIBLE INNOVATION

PRODUCT QUALITY

# RESPONSIBLE AND SUSTAINABLE PURCHASING

The purpose of our Responsible and Sustainable Purchasing Policy is to clarify our expectations of our partners and suppliers and to set out our commitments throughout the purchasing and supply chain. This policy aims to integrate CSR into selection criteria in the same way as quality, service, cost, innovation and risk management criteria. It reflects the approach we wish to take with our suppliers and partners to ensure that our relationships are sustainable, profitable and responsible. As of December 2023, the policy applies to subsidiaries belonging to the Group in January 2023 and will gradually be extended globally.



# EMBRACING SUSTAINABILITY IN RESPONSIBLE PURCHASING

The concept of responsible purchasing or *sustainable purchasing* refers to any purchase that takes account of social and environmental factors in addition to the usual economic factors of price and quality.

By promoting responsible purchasing, we can make a major contribution to the ecological transition, which has a number of advantages for our company, including:

Better More control of sustainable **Promoting** and secure innovation costs and risks supplies A better Compliance **ADVANTAGES** image with with partners and government customers regulations

We're proud to spotlight the key principles defining our responsible purchasing policy:

**Building Relationships of Trust:** We believe enduring partnerships founded on ethical and responsible business conduct. Through our commitment to fostering trust with suppliers and partners and our endorsement of ethical labor practices, we help ensure sustainable and responsible collaborations that positively impact the communities we serve.

**Environmental Preservation:** A cornerstone of our responsible purchasing framework is our commitment to environmental conservation. We are continuously refining our purchasing processes to manage our environmental impact through optimization of energy usage, reduction of raw material consumption, and implementation of waste reduction strategies throughout the life cycle of our products.

**Contributing to local Economies:** Supporting local initiatives, employment, and community development lie at the core of our Responsible Purchasing strategy. Through our partnerships with local suppliers, we actively contribute to the growth and vitality of the regions in which we operate.

**Social Commitments:** We embody a socially responsible vision within our company. We pledge to uphold Human Rights, rejecting practices like child labor and forced labor. Discrimination is not tolerated; we advocate for fair and impartial treatment.

# **OUR GOALS:**



GROUP RESPONSIBLE PURCHASING POLICY AND ETHICS CHARTER DEPLOYED ON 100% OF THE PANEL OF STRATEGIC SUPPLIES



DEVELOP A WORLDWIDE SUPPLIER RATING SYSTEM

# **ALSTEF GROUP'S SUPPLIER CODE OF ETHICS**

Our approach to responsible and sustainable purchasing includes integrating CSR into our vendor selection criteria, treating it equally with quality, service, cost, innovation, and risk management. Alstef Group takes stock of its practices, which are mainly based on the following ethical, social and environmental criterias.

Customer Focus, innovation, know-how, commitment, and team spirit are part of our core values. Alstef Group consequently asks its suppliers to be part of this process by signing our Supplier Code of Ethics. This Code of Ethics is a formal statement of our desire to share our values and our ethical commitment with our suppliers. The success of the code of ethics depends on its implementation by Alstef Group's Suppliers and on cooperation, mutual trust and respect between Alstef Group and its Suppliers. This Code of Ethics relies on key commitments for all stakeholders.

# **ETHICAL CRITERIA**

Alstef Group works to ensure that its activities are free from bribery, corruption and other fraudulent behaviour. The company relies on its supplier ethics charter and code of conduct to combat all prohibited practices. Alstef Group trains its employees in the fight against corruption.

## **Develop fair and transparent business practices**

Alstef Group works with its Suppliers within a context of fair and transparent business practices, respecting ethics, and legality. The Supplier shall comply with the relevant rules of competition law. It shall refrain from any agreement on prices and any unfair practice aimed at hindering free competition. It shall refrain from any conflict of interest, any counterfeiting and shall respect the regulations concerning intellectual property.



## Fight against corruption and influence peddling

Corruption and influence peddling are clearly unacceptable within the Alstef Group. Alstef Group therefore requires its suppliers to comply with all applicable laws and regulations regarding bribery, corruption and influence peddling. Consequently, the Supplier shall refrain from any behaviour that could be qualified as passive or active corruption.



#### **Avoid conflicts of interest**

Alstef Group is particularly attentive to conflicts of interest. As such, Suppliers must avoid all situations where their personal interests may conflict with those of Alstef Group. The Supplier therefore undertakes to inform Alstef Group without delay of any actual or potential conflict of interest.



#### **Guarantee confidentiality**

Alstef Group and the Supplier mutually undertake to guarantee the confidentiality of any information provided under the terms of a contract. The Supplier also guarantees the confidentiality of information provided by Alstef Group concerning customers, service providers or other suppliers and subcontractors.





# **SOCIAL CRITERIA**

Alstef Group expects its suppliers to share a socially responsible vision of the company. In this respect, the Supplier undertakes to comply with International Conventions and with all International, National and Local regulations concerning Human Rights.

# Respect for human and employment rights and working conditions

Alstef Group is concerned about the social quality of its supplies, and is committed to providing good working conditions for the people employed at the various stages of manufacturing the products and supplies purchased and/or the services provided.



## **Combating child labour and modern slavery**

Alstef Group is committed to the fight against child and forced labour. We will not tolerate any form of forced labour in our operations. Alstef Group relies on its supplier ethics charter to respect the people who work on its behalf. Alstef Group is committed to combating child labour and prohibits the employment of employees who are under the minimum age for employment laid down by law for the country concerned, or who have not completed their compulsory schooling.



#### Be in accordance

Alstef Group is committed to respecting health and safety regulations in its project. The company requres its suppliers to comply with any regulations that may affect the users, its employees and parts/equipment supplied to Alstef Group.



# **ENVIRONMENTAL CRITERIA**

Alstef Group encourages its Suppliers to develop a CSR policy. The Supplier shall implement actions to reduce its impact and that of its equipment on the environment (such as eco-design, the use of reusable, recoverable or recyclable resources and equipment). The Supplier shall implement logistics strategies to optimize and rationalize transport and reduce its carbon impact. It shall refrain from using environmentally hazardous substances in its finished products.



The Supplier shall endeavor, where possible, to use environmentally friendly and energy-saving technologies. It shall limit the waste generated by its industrial processes and its finished products at the end of their life. It shall ensure that they are disposed of in an environmentally friendly manner, including when working on customer sites.



# END-OF-LIFE MANAGEMENT OF PRODUCTS

In terms of reducing the environmental footprint, one of the main challenges is to extend the lifespan of equipment.

By prolonging the usability of our systems, we significantly minimize the need for constant replacements, thereby decreasing resource consumption and waste generation. Through innovative strategies and proactive maintenance programs, we strive to maximize the efficiency and durability of our equipment, ensuring sustainability remains at the forefront of our operations.





# **AWARENESS AND TRAINING**

The role of the equipment operator is also crucial in controlling environmental and health and safety parameters. That's why Alstef Group provides customers with the right methods for optimized product management: optimizing "eco-use", product operating procedures, and raising awarness.

Alstef Group aims to:

Create
communication
kits

Create
support tool for
operators

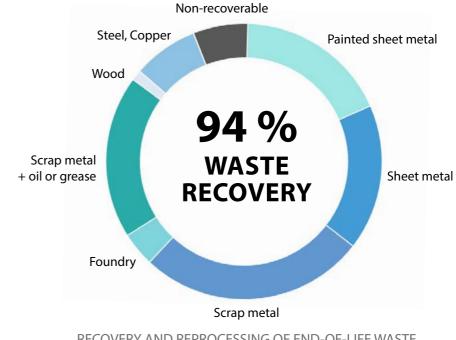
Optimize battery
use on AGVs

# **IMPROVE WASTE RECOVERY**

Our steadfast commitment to eco-responsibility is reflected in an integration according to needs and feasibility within our customer offerings, encompassing eco-design, extension of equipment life, end-of-life equipment management, and HSE risk prevention. It is through this unwavering commitment that we aim to achieve our objectives, notably in terms of equipment recyclability rates, thereby ensuring a significant contribution to environmental sustainability.

Find below an example of our analysis of equipment end-of-life waste recovery carried out for the Brisbane Airport Project.

	Painted sheet metal	40.432 kg
	Sheet metal	38.478 kg
	Scrap metal	59.618 kg
RECOVERABLE	Foundry	9.032 kg
	Scrap metal + oil or grease	43.052 kg
	Wood	2.790 kg
	Steel, Copper	17.260 kg
NON-RECOVERABLE	Polymer, electrical components, glass fibre, reinforced plastic, steel + poymer + grease	14.378 kg



RECOVERY AND REPROCESSING OF END-OF-LIFE WASTE ON THE BRISBANE AIRPORT ITB - INSTALLATION PHASE

# ECO-DESIGN AND RESPONSIBLE INNOVATION

Alstef Group is committed to an eco-responsible approach based on continuous innovation and an ambitious R&D program, in order to offer ever more durable and sustainable solutions.

4 COMMITMENTS Analysing the use of eco-responsible and/or recycled raw materials in our product range

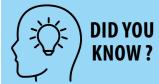
Applying the eco-design approach to our existing product range and to new products

Promoting our ecoresponsible approach in our customer offers Reducing the energy consumption of equipment installed at our customers customers costs and risks

# **ECO-DESIGN OF OUR SYSTEMS**

Alstef Group regularly reviews and refines its R&D program with a focus on continually reducing the energy consumption of its products and installations. Energy recovery systems are implemented in our AGVs according to the possibility and/or needs expressed by the customer.





We promote the replacement of caterpillar driven carousels with friction-driven carousels, which consume less energy. This means that the same carousel consumes much less energy in terms of installed power as a linear or friction-driven solution.



# MANAGEMENT INTELLIGENCE AND FLOW

From the very beginning of the design and pre-installation studies, Alstef Group's engineering and design departments elaborate the project most fitted to the operating requirements. Our system expertise allows us to provide an upstream intelligent solution integrating the optimization of flows and movements, in order to reduce the energy wastage caused by reorganization movements and load resumption. By improving the fluidity and reliability of processes, automation reduces the efforts to restart the production, saving time and energy.

We also integrate environmental performance monitoring into our management softwares OPAL and BAGWARE. Our KPI and reporting modules, Opal Analytics and BAGanalytics, proposes energy consumption indicators by combining real data from the fuse boxes. These indicators meet the requirements of BREEAM (Building Research Establishment Environmental Assessment Method) certification, international standard that measures environmental impact of a building.

# ON-BOARD ENERGY RECOVERY SYSTEMS

Our stacker crane, thanks to its modular drive, integrates the functions of energy retrieval and reinjection on the electrical network. When an axis is in the energy restitution phase, the energy recovery consists in redistributing this energy to the other axis. Re-injection, by converting the energy in extra electricity, allows to feed the equipment in the stacker crane, as well as the equipment on the ground such as conveyors, machine etc. With traditional solutions, this energy is wasted as heat in a resistance. Another solution developed by our team: systems based on super capacitors. Embedded on our stacker cranes, they allow a general reduction in



**equipment consumption of 20%.** The peak of consumption during accelerating phases is smoothed out by the capacitors, enabling to significantly reduce the size of the power supply.

Our storage AGVs are also equipped with an energy recovery system. The GT16, a dedicated storage vehicle for narrow alleys (VNA) exploits the energy generated during deceleration or slowdowns. Thus, during lifting, hydraulics unit adjusts in real time the torque or the strength according to requested speeds or constraints.



# LINER-LESS LABEL PRINT AND APPLY SOLUTIONS

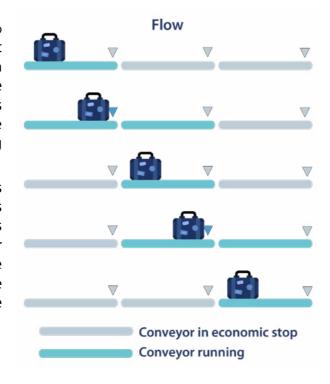
Our post and parcel division proposes linerless labels which offer several advantages over traditional labels with backing paper. Firstly, they generate less waste since there's no liner to discard, making them more environmentally friendly. Additionally, they save storage space and transportation costs as they come in rolls without bulky liners. Their adhesive technology ensures efficient application, reducing downtime and increasing productivity in labeling processes.



# **MOTOR OPTIMISATION - WAVE CONCEPT**

Our Wave Concept, integrated in 100% of our offers, optimizes the use of airport conveyors and reduces energy consumption by running the motors for the shortest time possible. Detectors ensure the conveyors only run when bags are present in the system, saving on energy but ensuring throughput is maintained.

Alstef Group Group installs IE3 motors as a standard at its customers' sites and is promoting use of energy class IE5 motors as often as possible. These motors deliver considerable energysavings and reduce greenhouse gas emissions. They also have a longer service life and lower maintenance costs.





# **PRODUCT QUALITY**

Improving the repairability and reuse systems of our equipment is crucial for fostering sustainability and reducing environmental impact. By placing a strong emphasis on extending the lifespan of our products and enhancing their robustness and resistance, we not only contribute to the conservation of valuable resources but also align ourselves with the principles of a circular economy.

Furthermore, emphasizing the durability and resistance of our equipment ensures that it can withstand the test of time and harsh operational conditions. This not only enhances the overall value proposition for our customers but also reduces the frequency of repairs and replacements. In turn, this leads to a decrease in the environmental footprint associated with manufacturing, transportation, and disposal of products.

4 COMMITMENTS Use materials/ components with a long lifespan or derived from re-used or repurposing

and optimize consumption

Reduce

consumables

Enhance the ecoresponsible impact and equiment facilities

Enhance the value of actions to limit environmental impacts





# ENVIRONMENTAL ISSUES

# **ENVIRONMENTAL ISSUES**

In today's global landscape, the importance of businesses adopting an environmentally responsible approach cannot be overstated and I am keenly aware of the significant impact that businesses have on the environment, and the imperative for them to prioritize sustainability. Embracing environmental responsibility isn't just a moral obligation; it's a strategic necessity for long-term success.



Aurélie VANNIER
CSR and OSE Director

First and foremost, adopting an environmentally responsible approach is crucial for safeguarding the planet and its resources for future generations. Climate change, pollution, and habitat destruction are just some of the pressing environmental challenges we face today. By minimizing our ecological footprint, Alstef Group can play a pivotal role in mitigating these issues and preserving the environment for generations to come.

Overall, an environmentally responsible approach is not just beneficial for the planet, but also for the long-term success and resilience of businesses in an increasingly complex and interconnected world.

# **OUR COMMITMENTS**



COMBATING, MITIGATING AND ADAPTING TO CLIMATE CHANGE

PREVENTION AND REDUCTION
OF POLLUTION (WATER, AIR,
SOIL)

SUSTAINABLE USE OF WATER RESOURCES

SUSTAINABLE USE OF RAW
MATERIALS AND WASTE
MANAGEMENT

PROTECTION OF THE ENVIRONMENT AND BIODIVERSITY

SUSTAINABLE USE OF ENERGY RESOURCES

# COMBATING, MITIGATING AND ADAPTING TO CLIMATE CHANGE

Alstef Group, fully cognizant of the formidable challenges posed by sustainable development and the imperative to combat climate change, has made a resolute commitment to actively participate in an ongoing process of continuous improvement. The primary objective of this initiative is to curtail its production of greenhouse gases, with a specific focus on mitigating carbon dioxide (CO2) emissions.

# **CARBON FOOTPRINT ANALYSIS**

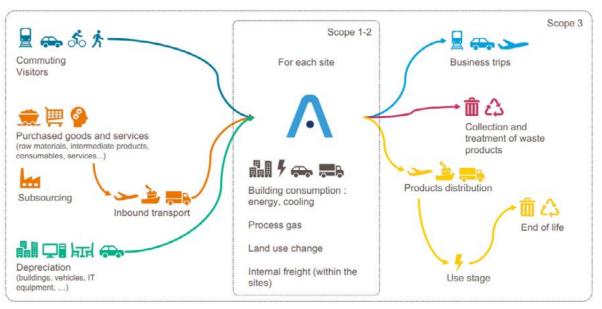
In 2023, we decided to conduct a carbon footprint analysis in three out of four of our Excellence Centers: Alstef Automation\*, Alstef Mobile Robotics\* and Alstef New Zealand. In 2024, Solution Net Systems (USA), will also undergo a carbon footprint analysis so that 100% of our Excellence Centers are assessed. While our size exempts us from the legal french requirement to conduct a carbon footprint analysis, with none of our entities surpassing 500 employees, we have chosen to proactively engage in this initiative.

Undertaking this initiative aligns with our values of transparency and accountability to our stakeholders, including shareholders, employees, suppliers, and customers. By voluntarily measuring our carbon footprint across scopes 1, 2, and 3 (see chart opposite), we not only demonstrate our proactive approach to mitigating climate change but also position ourselves at the forefront of sustainability leadership within our industry. Anticipating future regulatory requirements, we seek to stay ahead of the curve, implementing sustainable practices that not only benefit the environment but also contribute to our long-term business resilience and competitiveness. Ultimately, conducting a carbon footprint reinforces our dedication to fostering a healthier planet and leaves a lasting legacy of responsible corporate citizenship.



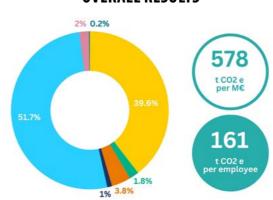


\*Complies with the French ADEME carbon footprint analysis method

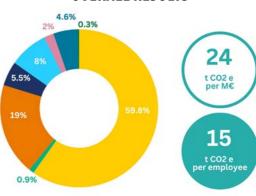


Detailed scopes for AA, AMR and ANZ are available in the Appendices section

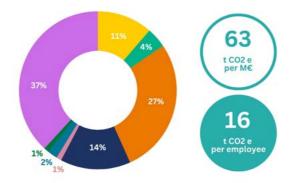




# ALSTEF MOBILE ROBOTICS OVERALL RESULTS



# ALSTEF NEW ZEALAND OVERALL RESULTS



#### Energy



# **DECARBONIZATION ACTION PLAN**

By understanding and quantifying our greenhouse gas emissions, we gained crucial insights into our environmental impact and identify areas where we can make meaningful reductions. This allowed us to set up a dedicated decarbonization action plan for subsidiaries which conducted a carbon footprint analysis, taking into account our priorities and divided into six main themes:

1

#### STEERING, MONITORING

- Drafting a comprehensive action plan
- · Organizing awareness-raising initiatives

2

## **MATERIALS**

- Developing Ecodesign of our products
- Using recycled materials in our products
- Prioritizing products with a low environmental footprint

3

#### TRAVEL AND MOBILITY

- Drawing up a company mobility plan or enhancing existing provisions
- Developing soft mobility with an incentive system (€1 per day per employee in France)
- · Developing carpooling initiatives
- Limiting journeys through rationalization and reorganization

4

#### CAPITAL GOODS

- Establishing a policy encouraging the selection of responsible accommodation/catering for business trips
- Setting up an employee awareness and training program on environmental issues

5

## **ENERGY CONSUMED**

- $\bullet \ \ \text{Deploying a global energy-saving policy (IT consumption, lighting, etc.)}$
- Limiting the use of heating and air conditioning in offices
- Replacing gas heating with heat pumps

6

# **FREIGHT**

- $\bullet \ \ \text{Optimizing distances: choice of suppliers, assembly location, etc.}$
- Choosing transport companies for road freight based on environmental criteria (fuel used, consumption, etc.)



# SUSTAINABLE USE OF RAW MATERIALS AND WASTE MANAGEMENT

# SUSTAINABLE USE OF RAW MATERIALS

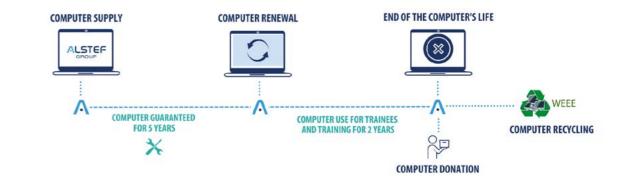


See Responsible Offer pillar Page 16

# **WASTE MANAGEMENT**

At the end of its useful life, Alstef Group undertakes to give functional equipment a second life by reusing it internally within the organization or externally, by donating it wherever possible. In the case of non-functional equipment, the aim is to ensure that it is processed and recycled. To do this, Alstef Group establishes partnerships with local companies.

Alstef Group thus set up a comprehensive life cycle for computers within its French subsidiaries. To optimize the longevity of our computers, each system is designated for use by our interns and work-study students, thereby extending its operational lifespan within our company to a remarkable 7 years. Then, functioning computers are graciously donated to our employees and associations, ensuring they continue to serve a purpose. Should a computer cease to function, we responsibly channel it towards ENVIE, a French company whose mission focuses on professional integration, the circular economy and local job creation and specializes in the reconditioning of electronic equipment. If a computer cannot be repaired, we leverage our partnership with PAPREC, an expert in the recycling of Waste Electrical and Electronic Equipment (WEEE). This collaboration ensures that every component of the computer is responsibly recycled, minimizing environmental impact and promoting sustainable practices.



# **PREVENTION AND** REDUCTION OF POLLUTION (WATER, AIR, SOIL)

# WATER AND SOIL POLLUTION

We acknowledge that soil and water pollution can potentially arise from accidental environmental incidents, such as hydraulic cable ruptures on mobile lifting platforms. To mitigate these risks, we have established rigorous intervention procedures tailored to each site, taking into account specific environmental constraints. Additionally, we ensure that emergency numbers are readily available for swift response in case of any environmental emergencies.

For instance, in France, as part of our proactive approach, we deploy absorbent kits to swiftly contain and manage accidental spillages, minimizing their environmental impact. Furthermore, we conduct regularly scheduled emergency tests, including drills for fire and accidental spills, to evaluate and improve our response mechanisms. Our commitment extends to implementing rainwater plugging systems to further safeguard against potential pollution incidents, underscoring our dedication to environmental stewardship and sustainable practices.

# **AIR POLLUTION**

Air pollution comes from the generation of greenhouse gases by vehicles in our car fleets. That's why Alstef Group is currently deploying several mobility solutions to reduce its production of greenhouse gases caused by travel and mobility.

#### PROMOTING ELECTRIC VEHICLES

In many subsidiaries, we installed electric vehicle charging stations to encourage employees to use this type of vehicle: we already have 18 stations in France.

We started investing in electric vehicles when operational activities allow, such as our O&M team in Paris Roissy Charles de Gaules Airport.

Alstef Group's headquarters has set up a contract with its preferred rental company to prioritize low C02 emission vehicles.

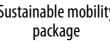




## **GREEN MOBILITY ACTION PLAN**

The company is currently deploying several mobility solutions, depending on the country, to reduce the production of greenhouse gases:







Home-work commute carpooling platform



Shared file to encourage carpooling on business trips



Encouraging soft mobility to use means of transport other than the car





## MONITORING REFRIGERATION UNIT

Alstef Group's headquarters uses refrigerants in its server room cooling systems. The company has set up regular monitoring processes for these refrigeration units, as well as temperature sensors to detect any rise in temperature that could be the cause of a refrigerant leak. These refrigeration units are regularly monitored and recorded by the Group entities concerned by



# PROTECTION OF THE ENVIRONMENT AND BIODIVERSITY

Alstef Group is committed to contributing to the protection of the environment and biodiversity. The company decided to build its actions around the Ecosystem Services, which refer to the benefits that humans obtain from natural ecosystems. These services play a crucial role in maintaining quality of life and human well-being and are generally divided into four main categories:

Nutricient and water cycling, soil formation, photosynethsis

Ethical values, existence values, recreation and ecotourism

Ethical values, existence values, political valu

# **SUPPORTING**

Bees play a hugely important role in our ecosystem but our dear foragers are under threat. For several years, honey production has been on the decline. Alstef Group has therefore chosen to install beehives on 75% of its Excellence Centers by 2024 and encourage pollination. By taking action for biodiversity in favor of bees, in an environment that favors the development of fauna and flora, we wish to contribute to environmental sustainability. The first beehives were set up in Orléans, France in 2019, followed by New Zealand in 2023 and soon by our site in Rennes, France.





Whenever possible, the company has decided to give priority to the free movement of animals on its site, to create an ecological corridor system encouraging exchanges between wildlife, such as deers and hinds in France.

From 2024 onwards, the company plans to implement one action per ecosystem service category each year at group level. The targets for 2024 are:

# **SUPPORTING**



Installing beehives in Rennes, France

# **REGULATING**



Conducting a carbon footprint analysis for Solution Net Systems (USA)

# **CULTURAL**



Celebrating Earth Day globally

# **PROVISIONING**



Developing the use of recycled raw materials in Research and Development projects



# SUSTAINABLE USE OF WATER **RESOURCES**

Aware of the challenges of sustainable use of water resources, Alstef Group headquarters has decided to engage in a process of continuous improvement to reduce its consumption of water to preserve it which becomes a rare and precious resource.



The company is already adopting water-saving measures and actions, depending on the subsidiaries, such as:

## REDUCING CONSUMPTION

- Installation water-saving devices on taps and toilet flushes (+ 40% savings).
  Periodic inspection of water coolers to ensure proper operation.

# LIMITING WATER PRODUCTION

• Installation of water softeners reducing water hardness.

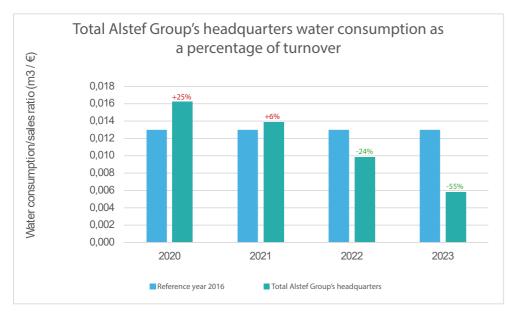
## TREATING AND PROTECTING RAINWATER

- Oil and silt separator for water coming from the parking lot.
- Installation of a phyto-purification system with adapted vegetation.
- Installation of a system for blocking manholes in the event of fire or spillage.

## RAISING AWARENESS AMONG THE TEAMS

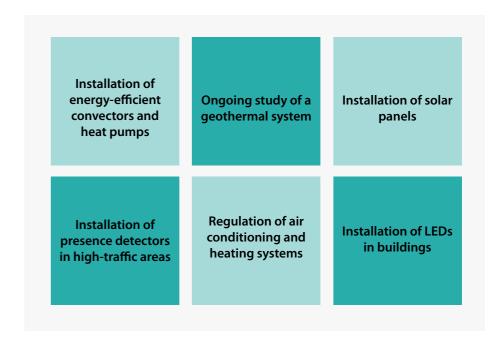
· Dedicated communications sent regularly.

The company also decided to track its water consumption in relation to revenue or headcount in order to identify trends in consumption as a function of activity.

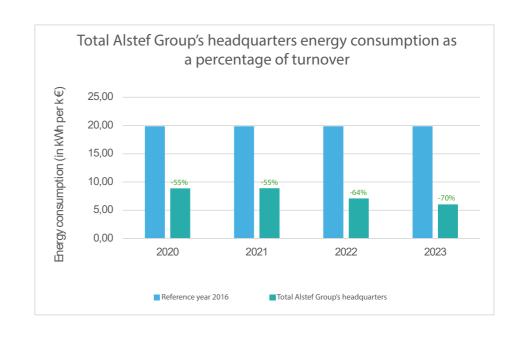


# SUSTAINABLE USE OF **ENERGY RESOURCES**

We are actively implementing measures to ensure the sustainable use of energy resources. Through the adoption of energy-efficient technologies, responsible consumption practices, and investment in renewable energy sources, we aim to minimize our environmental footprint and contribute to a cleaner, greener future.



The company also decided to track its energy consumption in relation to revenue or headcount in order to identify trends in consumption as a function of activity. Alstef Group aims to monitor its energy consumption in line with the legal requirements applicable in each country.



LABEL PRINT-AND-APPLY • AUTOMATED SUKTA AUTOMATED SCANNING • ROBOTIC INDUCTION/PI AUTOMATION SOFTWARE • DIMENSION WEIGH AN AUTOMATED RECEIVING • MANIFEST SOLUTIO



STEF

# SOCIAL ISSUES

# **SOCIAL ISSUES**

We understand that safety and security, well-being, skills development, inclusion and diversity are not only fundamental human rights but also critical pillars for sustainable development and shared prosperity.



Nathalie RIGAUD HR & Communications

It's imperative to ensure a safe and secure working environment for all employees, contractors, and stakeholders across our operations and therefore to implement robust safety protocols and training programs to mitigate occupational hazards and prevent accidents.

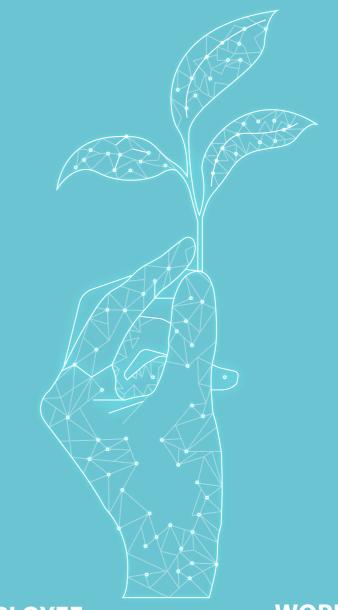
By fostering a workplace culture that prioritizes employee well-being, both physical and mental, we promote a healthy work-life balance and work towards creating an environment where every individual feels valued, supported, and empowered to thrive.

Investing in training and professional development opportunities to equip our employees with the skills and knowledge needed to thrive in a rapidly evolving business landscape will provide all our employees with the resources they need to grow professionally.

Cultivating an inclusive work environment where diversity of thought, background, and experience is celebrated and valued goes beyond fulfilling legal requirements; it's about implementing recruitment, retention, and advancement strategies that promote equal opportunities for all employees.

Our employees are the backbone of our organization, and their health and happiness directly influence their performance, productivity, and overall satisfaction. Together, we can build a brighter future for generations to come.

# OUR COMMITMENTS



EMPLOYEE HEALTH AND SAFETY

WORKING CONDITION AND WELL-BEING

SKILLS AND DEVELOPMENT

DIVERSITY AND INCLUSION

# EMPLOYEE HEALTH AND SAFETY

At Alstef Group, we recognize that our employees are our most valuable asset. Their well-being, both physical and mental, is paramount to our success and a shared responsibility. We are committed to fostering a work environment that actively promotes a high level of health and safety, allowing each individual to thrive.

# **HOW TO REACH THE ZERO ACCIDENT OBJECTIVE?**

Alstef Group has enhanced its process approach by including all occupational health and safety requirements within its subsidiaries. HSE objectives are monitored in the form of indicators on a dashboard kept up to date by the QSE Manager. We are now developing new actions to ensure a global approach at a group level.



Harmonise data collection and reporting worldwide.

- Analyse current state of data collection
- · Ensure the data collected per entity is coherent and standardised



Track accidents on sites and road accidents.

- Ensure the harmonization of the reporting
- Standardize accident definition around the group



Track nearly missed accidents on site

• Ensuring the harmonization of the reporting protocol





# **OUR HEALTH & SAFETY ACTIONS**

## MANAGEMENT OF ACCIDENTS AT WORK

Within our French subsidiaries, in the event of a health and safety incident, Alstef Group issues a request for improvement, which the company manages until the problem is resolved. Each workplace accident is investigated by the Health Quality and Safety Manager, with the participation of the accident victim, the Health, Safety and Working Conditions Commission and the accident victim's direct manager. A report and associated action plan are drawn up to prevent any recurrence of the situation.

#### RISK ANALYSIS AND PREVENTION MEASURES

Most subsidiaries regularly update thier Occupational Risk Assessment Document or risk analysis. It is updated at least once a year and based on the life cycle of the subsidiaries' products and services. It takes into account both risks and opportunities in terms of health and safety at work. In France the process for updating the risk assessment involves a safety comitee including employee representatives.

New employees undergo Quality, Health, Safety and Environment training/awareness-raising within the company.

Alstef Group no longer uses any CMR chemicals (Carcinogenic, Mutagenic and Reprotroxic). The company has removed all such products from its site references. The only chemical products used are degreasing agents, degreasers, oils, glues and paints, which are studied and monitored in conjuction with the occupational health department. The company asks its chemical suppliers to comply with the regulation (for instance the REACH directive if applicable). Alstef Group buys just the right quantity of chemical products for the site.

# RAISE AWARNESS OF HEALTH-RELATED ISSUES



# **SAFETY OF STAFF ON WORKSITES**

Alstef Group provides its employees with safety training and guidelines they need to work on the customer's site and on its own sites (electrical qualification, working at heights, gestures and postures, slinging operator, workplace first aid, fire permit or first response team training, chemical risk, etc.).

First-aid kits are distributed to each workplace first-aider. The contents of the kit are renewed and checked at least once a year. In 2023, the proportion of first-aid workers represents 20% of our headquarters total workforce.



Alstef Group allocates personal protective equipment to each of its employees so that they can work safely on site. This includes permanent equipment such as safety shoes, work clothes, high-cut and puncture-resistant gloves, helmets and hard hats, as well as specific equipment such as electrical personal protective equipment kits (insulating mats, gloves and over-gloves, VAT, arc flash helmets, lockout padlocks) and height protection kits (harnesses, lanyards, karabiners, fall arresters, ties, helmets).

## MENTAL HEALTH AWARENESS AND TRAINING

We recognize the importance of prioritizing not only physical, but also mental health in the workplace. That's why we introduced a training program for on-site mental health rescuers to provide confidential and appropriate assistance and compassionate guidance to any team member facing mental health challenges. In 2023, 13 employees have already been trained. By offering immediate support and fostering a culture of openness, we aim to create a safe environment where employees feel comfortable seeking help when needed.



We generally offer assistance and support programs for our employees. For Example, Solution Net Systems (USA) employees have access to an EAP (Employee Assistance Program) and WorkLife Services Benefit offering confidential support and useful resources for managing anxiety and depression, parenting and family issues, relationship problems, substance use and relationship problems etc.

# **CERTIFICATIONS AND RECOGNITION**

# **ISO 45001 CERTIFICATION**

The Alstef Automation subsidiary obtained its first ISO 45001 version 2018 certificate for its occupational health and safety management system in May 2020. This complements and reinforces its ISO 9001 version 2015 certification.

We take immense pride in achieving ISO 45001 certification, a testament to our unwavering commitment to occupational health and safety. This internationally recognized standard underscores our dedication to providing a safe and secure work environment for our employees, clients, and stakeholders alike. Through meticulous adherence to ISO 45001 guidelines, we continuously strive to mitigate risks, prevent incidents, and promote a culture of safety awareness across all facets of our operations. This certification not only validates our efforts but also reaffirms our pledge to prioritize the well-being of everyone associated with our organization. At Alstef Group, safety isn't just a priority; it's a core value ingrained in everything we do.



## **LIMA AIRPORT PARTNERS AWARD**

Our Operation & Maintenance team in Peru won both the Health & Safety and Environment awards from Lima Airport Partners in 2023. This is the fifth time in a row that we are rewarded for our sustainable actions in Estrella Jorge Chávez Airport, highlighting the continuous improvement of our social, safety and environmental initiatives.





# **RAISING AWARENESS AMONG OUR TEAM**

## **HEALTH & SAFETY EVENTS**

All around the world, subsidiaries organize events related to Health and Safetly issues. Our teams come together for training sessions, workshops and information to promote safety both in the workplace and beyond.

MONTREAL, CANAD









MEXICO

INDIA

## **HEALTH & WELLBEING**

Our company understands the critical role that managers play in maintaining a respectful and inclusive workplace environment. To ensure they have the necessary skills and awareness, we provide new managers comprehensive trainings focused on bullying, harassment, and discrimination prevention. These trainings equip managers with the knowledge to recognize and address inappropriate behavior effectively. Managers learn how to foster a culture of respect, set clear expectations, and handle sensitive situations with empathy and professionalism. By investing in these trainings, we empower our managers to create a safe and supportive work environment where every team member feels valued and respected.



## TRAINING IN GESTURES AND POSTURES FOR PRODUCTION AND TECHNICAL POSITIONS

Our company places a paramount importance on the well-being of our employees. To ensure their health and comfort at work, we offer regular training sessions on proper posture and warm-up techniques tailored to each workstation. These sessions raise awareness about the risks associated with poor posture and lack of warm-up, while equipping them with the tools necessary to adopt habits beneficial to their physical health and overall well-being.



By investing in these training programs, we demonstrate our commitment to the health and well-being of our employees, as we firmly believe that a healthy team is a more productive and fulfilled one.

## **ROAD SAFETY**

Alstef Group is committed to road safety and works with various local organizations to raise awareness of road safety issues. Road safety is a critical issue that affects everyone, both on and off the job. Recognizing the importance of keeping our employees safe while traveling, our company takes proactive measures to address this concern.

For example, each month, we send out an email to our french collaborators from ALD SAFETY containing valuable tips and information on road safety. By doing so, we aim to empower our staff with the knowledge and tools they need to make responsible decisions behind the wheel. This initiative underscores our commitment to prioritizing the well-being of our employees and promoting a culture of safety within our organization.







# WORKING CONDITIONS & EMPLOYEE WELL-BEING

At the heart of our commitment lies a steadfast focus on fostering optimal working conditions and prioritizing the well-being of our invaluable workforce. As we embark on this journey, we not only recognize the intrinsic value of creating a supportive and enriching work environment but also acknowledge the profound impact it has on our employees' lives.

# **BUILDING A GREAT PLACE TO WORK**





As part of our ongoing commitment to improving the work environment and employee well-being, our company is implementing a significant Great Place To Work satisfaction survey. Scheduled to be conducted every two years, this survey aims to assess various aspects of our organization, including corporate culture, human resources policies, professional development opportunities, and other key areas. One significant feature of this survey is its inclusive nature, with the participation of all employees of the company. Whether it's frontline operational staff, technical experts in our offices, or senior executives, every voice will have the opportunity to be heard and contribute to the development of recommendations for the continuous improvement of our company.

# GREAT PLACE TO WORK - 2023 SURVEY RESULTS





ALSTEF GROUP OVERALL PERCEPTION +7 % between 2021 and 2023



PARTICIPATION RATE



We are grateful to the teams in the countries that have achieved the esteemed recognition of being a "Great Place to Work". Their dedication, commitment, and efforts have paid off, creating workplaces where collaboration, respect, and camaraderie thrive. This accomplishment reflects the exceptional work and positive environments we have cultivated. Our achievements have made us immensely proud, and we congratulate each and every one of them wholeheartedly.

We also offer our congratulations to the teams in countries where we have made remarkable strides since the previous survey. Though we may not have attained the "Great Place to Work" recognition this time, it is important to highlight the tremendous effort and unwavering commitment to improvement. We shall continue to support and invest in the necessary changes to continuously improve our workplaces and ensure an environment where everyone can thrive. Every voices matter, and we are committed to supporting all our teams every step of the way. We carefully review the survey results and identify areas where we can enhance our organization.

## **6 GREAT PLACES CERTIFIED**















# QUALITY OF LIFE AT WORK INITIATIVES AND CELEBRATIONS

At the core of Alstef Group's vibrant community are our valued employees, and we take great pride in placing them at the forefront of our organizational life. Throughout the year, we prioritize the celebration of our achievements and orchestrate a diverse range of events around the world, including festive events, workshops, and spirited sports activities.

This deliberate curation of events serves as more than just a celebration; it constitutes a commitment to enhancing well-being in the workplace and engaging collectively in initiatives that support local and environmental causes. Each meticulously planned event not only provides unique and memorable experiences for every participant but also plays a pivotal role in fortifying team cohesion. This approach underscores our dedication to fostering a dynamic, inclusive, and interconnected work environment that goes beyond traditional corporate norms, creating a sense of belonging and shared purpose among our team members.

















# **FOSTERING WORK-LIFE BALANCE**

In recognition of the evolving nature of work and the changing expectations of our workforce, our company is committed to fostering a healthy work-life balance for our employees. As early as 2019, the Group has embraced a common remote work policy with a maximum of two days per week as a means to uphold and strengthen team spirit in real life. By encouraging regular in-person interactions, the policy fosters a sense of camaraderie and collaboration among team members, ultimately enhancing productivity and innovation. The company also remains committed to flexibility, recognizing that individual circumstances may require tailored arrangements and contributing to a positive and inclusive work environment.

Since then, each subsidiary is starting to join this common policy that underscores our dedication to promoting flexibility and well-being among our team members with common global rules for everyone within the Group.

The decision to embrace remote work is rooted in our commitment to creating a supportive and inclusive work environment that empowers our employees to manage their professional responsibilities while also attending to personal and family needs. By embracing remote work, we aim to enhance job satisfaction, boost productivity, and



reduce the environmental impact associated with commuting, aligning our operational practices with the principles of sustainability and employee-centricity.

# **DEVELOP THE EMPLOYEE SHAREHOLDING SCHEME**

EMPOWER AND MOTIVATE EMPLOYEES

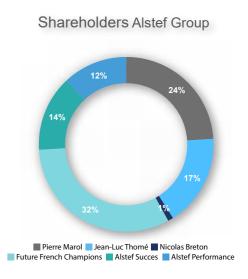
26 %

**EMPLOYEES HOLDING SHARES** 

INVOLVE EMPLOYEES IN ECONOMIC PERFORMANCE

At Alstef Group, we believe it is important to involve our employees in our economic performance. We have therefore developed simplified and generalized value-sharing systems accessible to every permanent employee in our organization.

Our share scheme creates a platform to enhance performance by aligning our employee's interests with those of our business.



# **SKILLS & DEVELOPMENT**

We are deeply committed to fostering the personalized professional development of our employees and helping our team members reach their full potential in ways that suit them best. That's why we're committed to making sure everyone has opportunities to grow and develop in their careers, tailored to their individual needs and goals.

# DEVELOPING PROMOTION AND INTERNAL MOBILITY

Through initiatives such as internal mobility and promotion, we empower our employees to explore new opportunities and advance their careers within our organization. Whether it's through lateral moves to gain diverse experience or vertical promotions to take on greater responsibilities, we believe in providing avenues for our team members to realize their full potential.

We are pleased to report a significant trend of promotions occurring across various levels within our company. Notably, 60% of our Executive Committee members have ascended through internal promotion pathways. This steady progression within our ranks serves as a testament to our commitment to nurturing talent from within.

6.6%

INTERNAL PROMOTIONS
WITHIN THE GROUP
-2023-



Our commitment to internal mobility extends beyond borders, fostering opportunities for our employees to explore new horizons and broaden their professional experiences. In 2023 alone, we witnessed a steady progression in international mobility, with six employees embarking on transformative journeys from France, India, or New Zealand to destinations as diverse as Australia, Croatia, or Peru. This progression underscores our dedication to supporting our employees' career growth on a global scale, providing avenues for cultural exchange, skill development, and personal enrichment. Through our international mobility initiatives, we strive to empower our workforce to embrace diverse perspectives and thrive in dynamic environments worldwide, while fostering cross-cultural exchanges between our global teams.

After five years as a Sales Manager for our Airport Solutions in France, transitioning to our sales team in Peru last June has been an incredibly rewarding journey for me. Not only have I had the chance to explore new markets and engage with diverse clientele, but I've also found immense satisfaction in building relationships and embracing new challenges every day. I can confidently say it's been a rewarding adventure both professionally and personally.



Thibault CHAMBON Regional Sales Manager Latir America

# **EMPOWERING EMPLOYEES THROUGH TRAINING**

Additionally, we prioritize training and skill development as integral components of our commitment to employee growth. We offer a wide range of learning opportunities designed to enhance both technical expertise and soft skills. By investing in continuous learning, we ensure that our employees remain at the forefront of their respective fields and are equipped to tackle new challenges with confidence.



In 2023, we took a significant step forward by initiating a comprehensive action plan, slated for deployment in 2024, aimed at enhancing our employee training framework through the implementation of a cutting-edge digital platform. This global platform is designed to streamline the process of conducting annual interviews and managing career paths, ensuring a more efficient and personalized approach to employee development.



Additionally, we firmly believe in investing in the future, and our apprenticeship program stands as a testament to this commitment. With 7.8% of our workforce comprised of apprentices, we are proud to play a role in shaping the next generation of talent. Our apprenticeships offer individuals the opportunity to gain hands-on experience, invaluable skills, and industry-specific knowledge under the guidance of seasoned professionals. By nurturing talent from within, we not only contribute to the personal and professional development of our apprentices but also enrich our company culture with fresh perspectives and innovative ideas. Together, we are building a brighter future, one apprentice at a time.

# **DIVERSITY & INCLUSION**

Diversity and inclusion are foundational principles at our company, woven into the fabric of our culture and operations. We are committed to fostering a workplace where individuals of all sexes, ages, abilities, and nationalities are valued and respected. Embracing diverse perspectives and experiences not only enriches our work environment but also drives innovation and creativity. We actively promote equal opportunities for each and every employee, ensuring that every individual has the support and resources they need to succeed.

# RAISING AWARENESS TO DISABILITY

We are deeply committed to raising awareness and promoting inclusivity across all levels of our organization. Central to our commitment is the role of our Disability Advisor, who serves as a guiding light in our efforts to ensure that individuals of all abilities are fully supported and empowered within our french subsidiares. Through her expertise and advocacy, we strive to create an environment where every employee feels valued, respected, and able to thrive.

In addition to the ongoing guidance provided by our Disability Advisor, we organize events and initiatives designed to raise awareness about diversity and inclusion. They serve as platforms for open dialogue, and education, allowing our employees to gain a deeper understanding of the diverse perspectives and experiences within our community. From workshops to awareness campaigns and interactive training sessions, we continuously seek opportunities to engage our workforce in meaningful conversations about disability, accessibility, and the importance of inclusive practices.

Every year, our french teams take part in Duo Day, an initiative enabling a disabled person to spend a day in a company, observing the work of an employee and taking part in their daily task.

In France, we've been a proud partner of the Loiret Open Paratennis since 2022. Every year, we participate in their Partners Tournament as well as events where our







# **COMMITTING TO GENDER EQUALITY**

Alstef Group is steadfastly committed to fostering gender equality within our organizational framework. In alignment with our commitment to social responsibility, we are actively implementing policies and initiatives that champion gender equality. This includes promoting equal opportunities in recruitment, ensuring pay equity, and providing a supportive environment for career growth irrespective of gender.

Within the framework of the French Law for the Freedom to choose one's professional future of September 5, 2018, Alstef Group publishes its Gender Equal Pay Index with very good results above 80/100.

# **ALSTEF GROUP'S GENDER EQUALITY INDEX**

Indicators	ALSTEF AUTOMATION	ALSTEF MOBILE ROBOTICS
Pay gap	31/40	34/40
Individual pay raise gap	20/20	35/35
Promotion gap	15/15	N/A
Percentage of employees receving a raise upon return from maternity leave	15/15	N/A
Proportion of female employees in the 10 highest earners	0/10	0/10
Total of calculable indicators	81/100	69/85
TOTAL*	81/100	81/100

<sup>\*</sup>The total of the calculable indicators is reduced to 100 points by applying the proportionality rule





# SOCIETAL ISSUES

# **SOCIETAL ISSUES**

Recognizing the interconnectedness between our organization and the broader society in which we operate isn't just a matter of corporate social responsibility; it's also crucial for the long-term sustainability and success of our business. By actively engaging with and contributing to addressing societal challenges, we can create positive impacts that extend beyond our company walls and resonate within our communities.



Brian COHALAN Vice President

Addressing societal issues such as poverty, education inequality, and access to healthcare can have far-reaching positive impacts on the communities in which we operate. By supporting charitable initiatives, volunteering, and partnering with local organizations, we can make meaningful contributions to addressing these challenges and improving the lives of those in need in the communities in which we operate.

Ultimately, it's incumbent upon us to recognize our role in addressing societal issues and leveraging our resources and influence to drive positive change. By aligning our business objectives with broader societal goals and values, we can create shared value for our employees, our communities, and our stakeholders, ultimately contributing to a more sustainable and prosperous future for all.

# OUR COMMITMENTS



TERRITORIAL
ANCHORING AND
LOCAL DEVELOPMENT

SUPPORT TO CIVIL SOCIETY ORGANIZATIONS

# TERRITORIAL ANCHORING AND LOCAL DEVELOPMENT

Territorial anchoring is the proactive outreach of an organisation to the community. Alstef Group is striving to bringing a positive local impact, which is why it maintains close relations with local players. As far as possible, Alstef Group uses subcontractors and service providers located close to its customers' sites. It is also committed to making annual donations and organizing events with schools and associations.

As part of our CSR strategy, we're committed to broadening our actions for a more global impact around the world, specifically in communities we either operate in, or complete project work.

# YEARLY CALL FOR SPONSORSHIP

Today, more than ever, Alstef Group is committed to the local community. We encourage our employees to get involved by sponsoring sporting, community or cultural activities, and we promote the initiatives of our teams around the world. Every year, the Group launches its Call for Sponsorship program. Each employee of the group can apply to support an association, a project or a local club of their choice. A jury composed of employees is then formed to select the winning. In 2023, Alstef Group is a proud sponsor of:

# LA CORDÉE BRETONNE

The association promotes training courses offered to Breton children who have survived cancer or leukaemia. These courses, enable children to take on their own symbolic challenge, similar to climbing Everest.



#### HAR<sub>0</sub>Z

The association works to bring a little happiness to children in hospital by offering gifts and dressing up as their favorite superheroes.



#### DECANUM

The aim of the association is to promote interest in science, technology, engineering, arts and mathematics (STIAM) among young people. Decanum supports teams taking part in the first Lego League Robotics competition.



# AUCKLAND INSTITUTION OF ENGINEERING AND TECHNOLOGY, NZ

The IET organizes conferences and visits to promote science, engineering and technology in schools and universities. Scholarships and prizes are also awarded to students and young professionals.



#### THE POLY'BIN PROJECT

Poly'Bin offers an innovative solution for sorting waste. It encourages and facilitates waste sorting by encouraging users to accumulate points that can be converted into local rewards, while enabling local authorities to reduce their carbon footprint.

# CONTRIBUTING TO LOCAL COMMUNITY AROUND THE WORLD

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As part of our CSR strategy, we're committed to broadening our actions for a more global impact around the world, specifically in communities we either operate in, or complete project work.

# **NEW ZEALAND**

Alstef New Zealand sponsored The Rosebank School. Supporting this local primary school children enabled four of them to go camp, bringing them unforgettable memories and the opportunity to connect with nature, develop their decision-making skills and improve their social skills.



## PERU

Alstef Group is committed to the association Angelitos de Cristal. Every year, our Peruvian employees collect bottle caps to support children suffering from the genetic disease Epidermolysis Bullosa, where the skin is as fragile as crystal. Through recycling, these caps can provide additional supplies for children's treatment, improving their quality of life. The team is also committed to buying consumables for the third age house people who were abandoned.



# USA

In the past two years, our office donated to the Quakertown Police Department's Shop With A Cop program. This donation allowed 7 local elementary school children to go shopping for Christmas presents with a police officer. These children are faced with life challenges such as a parent losing a job, homelessness, military deployment, economic shortcomings, and other hardships. 100% of the donation goes to the children.

## **CANADA**

Every year, our Montreal office is proud to give back with gratitude. During the holiday season, the team shares donations with their local community. Thanks to their generosity, they're making the holidays brighter for everyone.





## INDIA

Alstef India made a donation to Kokan in 2023, a local children's charity that some of our staff volunteere This association works for education, medical support, women's empowerment, and support to underprivileged children, youth, and women.



# **FRANCE**

Alstef Group is convinced that architectural heritage is an essential part of a community's identity and well-being. This is why the company has decided to provide financial support for the restoration of the church of Saint-Pierre at Boigny-sur-Bionne. This sponsorship is in line with Alstef Group's desire to make a lasting commitment to the region and to contribute to the preservation of local culture.



# SUPPORT TO CIVIL SOCIETY ORGANIZATIONS

Alstef Group helps of support to civil society organisations in developing countries, so that they really can participate in the CSR dialogue.

# **VOLUNTEERING PROGRAM**

As Alstef Group prepares to launch its volunteering policy in 2024, we are excited about the myriad benefits it will bring to our organization and our employees. By formalizing our commitment to community engagement and social responsibility, we aim to cultivate a culture of giving back that aligns with our core values and mission. Through volunteering opportunities, our employees will have the chance to make meaningful contributions to causes they care about, fostering a sense of purpose and fulfillment in their work.

Additionally, volunteering offers valuable learning and development experiences, allowing our team members to acquire new skills, expand their networks, and enhance their leadership capabilities. Moreover, engaging in volunteer activities together will strengthen bonds among colleagues, fostering a sense of camaraderie and teamwork that extends beyond the workplace.

From a strategic standpoint, our volunteering policy will enhance Alstef Group's reputation as a socially responsible corporate citizen, attracting top talent, fostering customer loyalty, and bolstering our relationships within the communities we serve.

# SPONSORSHIP AND DONATIONS IN LINE WITH THE GROUP'S VALUES

# **UNITED WAY**

In 2023, we made a donation to United Way association in support of its ambitions and objectives. United Way advances the common good in communities around the world. Focusing on education, income and health, which are the foundations of a good quality of life.



## PARTNERSHIP WITH LOCAL INCLUSIVE ASSOCIATIONS

Alstef Group's headquarters has been working with *Le Tremplin* for 10 years to manage environmental waste. The association is offering support and a professional activity to unemployed people experiencing social and professional difficulties, while contributing to the protection of the environment. Every year, we partner with them to organize a clothing drive to give our clothes a second life.



## **GLOBAL 6K FOR WATER**

Alstef Group employees joined forces to walk for clean water and raise funds to help finance facilities for the village of Kapkures in Kenya. We took turns carrying a water can during the 6km walk, allowing us to raise awareness of the reality of nearly 1 billion people around the world who have to perform this arduous task every day.





## **COMMUNITY CLEAN-UP AND FOOD DRIVES**

As part of Mental Health Awareness Week in New Zealand, which offer many activities to promote mental health and wellbeing, we aspire to promote kindness and generosity. Volunteers actively engage in community clean-up initiatives, revitalizing neighborhoods and fostering a sense of pride and connection. Additionally, we unite in collecting non-perishable food items, extending a helping hand to those facing adversity, embodying the spirit of compassion and solidarity. Together, through these meaningful actions, we sow the seeds of empathy and support, cultivating a brighter, more resilient community for all.

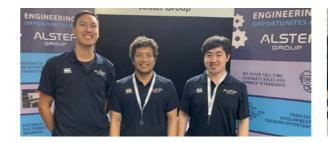




# SUPPORTING AND ENGAGING WITH YOUNG PEOPLE

#### **ENGINEERING INTERNSHIPS**

Alstef New Zealand consistently offers valuable work experience opportunities to interns from the University of Auckland Engineering School every summer. This initiative not only provides students with hands-on learning experiences but also allows them to apply their theoretical knowledge in a real-world setting. By nurturing young talents through these internships, Alstef Group promotes itself as a workplace of choice, known for its commitment to fostering talent and investing in the growth and development of future engineers. This collaboration not only benefits the interns but also contributes to the company's innovation and success by infusing fresh perspectives and ideas into its workforce.





## **IET AUCKLAND**

Alstef New Zealand actively contributed to nurturing its future workforce by sending its staff to volunteer and teach children about engineering, aiming to ignite interest in engineering disciplines.

IET Auckland organized a special 'Project X' electronics workshop at Avondale College in Auckland, New Zealand which saw enthusiastic participation from students, parents, and teaching staff, garnering immense appreciation.

Through Project X, each child gets the opportunity to construct their own interactive robot by soldering electronic components onto a pre-made circuit board. This hands-on experience enables them to recognize the various components comprising their robot while learning the intricacies of soldering.

IET NZ aims to inspire, inform and influence the global engineering and technology community to engineer a better world.



# **SPORTS SPONSORSHIP AND ACTIVITIES**

The company encourages our employees to get involved by sponsoring sporting, community or cultural activities, and promotes the initiatives of its teams.

## RUNNING WITH MATHILDE SENECHAL

Since 2019, Alstef Group has been sponsoring French athlete Mathilde Sénéchal in a partnership formed around energy and performance. This high-level runner is aspiring to participate in the 2024 Olympics in Paris.

Pierre Marol, president of Alstef Group, explains: "Mathilde is a remarkable young woman. We were won over by her dedication, her energy, and of course her performance! We are very happy to stand beside her in her projects, and to contribute to the performance of French sport".





# **VELOTOUR**

Every year, Alstef Group's headquarters takes part in the Velotour, a unique event in France based around an unusual free-form bike ride open to all. In an urban festival atmosphere, participants discover all the facets of the city of Orléans by visiting sites by bike that are often closed to the public, unusual, unknown or even unmissable.



# LES FOULÉES ROSES

For more than 20 years, the month of October has been an opportunity to get involved in the fight against breast cancer. It's a call for commitment from public authorities, citizens and businesses alike. To show its commitment to the fight against breast cancer, Alstef Group's headquarters takes part in the *Foulées Roses* every year. The event, which raises funds for the departmental committee of the French League Against Cancer celebrated its 9th edition in 2023.



## ORLÉANS LOIRET BASKET

Since 2023, Alstef Group has been a partner of the Orléans Loiret Basket sports club. The aime of this partnership is to support this sports club which plays against the major national basketball teams, while enabling the company's employees to take part in this social event and promoting health through sport.





## **PERUVIAN FOOTBALL TEAMS**

Two vibrant football teams has emerged within Alstef Peru, igniting camaraderie and teamwork. Fueled by a shared passion for the sport and a commitment to excellence, our players come together on the field, showcasing not only their athletic prowess but also their collaborative spirit. The company stands wholeheartedly behind them, providing not just funding for uniforms and refreshments, but also unwavering encouragement, recognizing the invaluable bonds forged through sportsmanship and teamwork.







# ETHICS & GOVERNANCE

## **ETHICS AND GOVERNANCE**

Ethics and governance form the bedrock of our corporate integrity, guiding our actions and decisions to ensure transparency, accountability, and compliance with legal and ethical standards.



Sylvie SCHROEDEI
Chief Financial Officer

Ethics serve as the moral compass that guides our conduct, both internally and externally. Upholding ethical principles such as honesty, integrity, and

integrity, and fairness is not just a legal obligation but also essential for maintaining the trust and credibility of our stakeholders. By adhering to ethical standards in our business practices, we safeguard our reputation and build enduring relationships based on mutual respect and trust.

Governance, on the other hand, encompasses the systems and processes by which our company is directed and controlled. Our strong corporate governance frameworks ensure that decision-making is transparent, accountable, and aligned with the interests of our stakeholders, including shareholders, employees, customers, and the broader community. By implementing robust governance mechanisms, we mitigate risks, prevent misconduct, and uphold the highest standards of corporate conduct.

Ultimately, by prioritizing ethics and governance, we not only fulfill our legal obligations but also uphold the trust and confidence of our stakeholders. By embedding ethical principles into our corporate culture and governance practices, we create a foundation for sustainable growth and long-term success, ensuring that our company operates with integrity and accountability in all that we do.

## OUR COMMITMENTS



ANTI-CORRUPTION AND BUSINESS ETHICS DUTY OF CARE AND RESPECT FOR HUMAN RIGHTS

DATA PROTECTION AND PRIVACY

/4

## ANTI-CORRUPTION AND BUSINESS ETHICS

## ANTI-CORRUPTION CODE OF CONDUCT AND TRAINING

We are committed to ethical business conduct, and we place great importance on ensuring that all our actions are carried out with integrity. This means for every employee of Alstef Group, not only to demonstrate impeccable behavior, but also to participate in the anti-corruption measures within the scope of their activities.

In this regard, Alstef Group considers the fight against corruption and influence peddling in all its activities to be of the upmost importance, both for the sustainability of the Group and for our corporate social responsibility, which we take to heart.

In order to effectively fight corruption, national and international legislation has been strengthening in recent years. In this context, Alstef Group, in accordance with Article 17 of the Law of December 9, 2016, known as 'Sapin 2 Law', is developing a compliance program specifically aimed at preventing and detecting corruption.

Alstef Group thus implemented a Code of Conduct to establish its position regarding transparency in business relationships. Communicated to all employees, this code sets out the key principles to follow and the behaviors to adopt regarding the fight against corruption and influence peddling.

Furthermore, a comprehensive training program complements the anti-corruption and influence peddling prevention measures for personnel who are most exposed. In 2023, the training program has been deployed within the most exposed employees in France, including the Purchasing, Sales and Export Departements, and is now being rolled out to all subsidiaries and employees.

91% OF MOST EXPOSED EMPLOYEES TRAINED

### **SUPPLIER CODE OF ETHICS**

Our approach to responsible and sustainable purchasing includes integrating CSR into our vendor selection criteria, treating it equally with quality, service, cost, innovation, and risk management. applicable to all suppliers and subcontractors. Alstef Group consequently asks its Suppliers to be part of this process by signing our Supplier Code of Ethics.



See Sustainable Purchasing section Page 16

## **ETHICS COMMITTEE**

In January 2023, Alstef Group established its Ethics Committee as a proactive measure to uphold and promote ethical standards within its operations. Recognizing the importance of ethical behavior in fostering trust among stakeholders, the committee plays a crucial role in shaping and enforcing ethical guidelines.

The Ethics Committee therefore:

- Determines and oversees procedures relating to the prevention of corruption and their development.
- Independently and actively ensures that the commitments and principles of the Code of Conduct are properly applied, and that their values are promoted and respected.
- Oversees all matters relating to ethics and compliance within the Alstef Group, in particular, being informed of any breaches of ethics and compliance, and giving its opinion and/or proposing action plans to be implemented following these breaches.
- Receives, examines, and processes workplace whistleblowing reports and determines the action to be taken.
- Oversees the updating of documentation on the mapping of risks of exposure to corruption within the Group, examines the risks identified and determines any adjustments to the anti-corruption mechanism that may be necessary.
- Supervises and evaluates the training mechanism for Alstef Group employees on the risks of corruption.



## THIRD PARTY ASSESSMENT

Pursuant to anti-corruption regulations, certain third parties with whom Alstef Group intend to enter into a contract are subject to due diligence, in particular with regard to intermediaries, suppliers and regular or major subcontractors.

Assessments focus on third parties identified in the risk map as presenting a risk of corruption. Therefore, prior to signing any transaction with third parties, the Alstef Group carries out investigations to determine whether certain third parties with whom it is considering entering into a transaction have effective and adequate compliance policies and have not, in the last three years prior to the date of the investigation, been the subject of substantiated information of serious breaches, administrative sanctions or criminal convictions relating to corruption and influence peddling and/or international or national sanctions.

The intensity of investigations varies according to the level of risk identified in the risk map, the results of preliminary investigations and the segmentation of third parties by category and must be relevant to the contractual relationship envisaged.

### WHISTLEBLOWING

Alstef Group is implementing a professional whistleblowing mechanism to enhance the means of expression for all employees, enabling them to report any conduct or situations contrary to this Code that may constitute acts of corruption or influence peddling. While reporting through the hierarchical channel is always possible and encouraged, the whistleblowing mechanism provides employees with reinforced protection guarantees in case of making a report.

The employee making the report is protected against any retaliatory measures taken against them or against the facilitators who aided in making the report.

#### CERTIFICATION

Alstef Peru received from Aeropuertos del Peru a SGS certification for its fight against corruption and bribery.





## DUTY OF CARE AND RESPECT FOR HUMAN RIGHTS

Alstef Group respects human rights and ILO conventions and is committed to combating all forms of modern slavery, particularly child labour. Alstef Group does not employ children under the age of 16. Our approach to managing modern slavery risks in operations and supply chain is based on the requirements of the Commonwealth Modern Slavery Act 2018. Globally, nations are implementing legislation to tackle modern slavery, which places obligations on organisations to address modern slavery in business operations and supply chains.

### NON-DISCRIMINATION IN HIRING

Alstef Group follows an ethical recruitment and selection process in order to guarantee equal opportunities as an employer.

We actively promote non-discrimination and strive to create a fair and unbiased recruitment process where candidates are evaluated solely based on their qualifications, skills, and experiences. By embracing diversity, we enrich our company culture, drive innovation, and better serve our customers and communities.

During the recruitment process, Alstef Group undertakes to comply with the laws in force, in particular those concerning child labour, forced labour and human trafficking.

We are also setting up training certificates on non-discrimination in hiring for managers within the group. The session includes a module on how to conduct objective interviews. The second module is dedicated to legal and ethical compliance, in order to understand and adhere to legal and ethical standards related to recruitment, with a focus on anti-discrimination laws and promoting diversity.







## DATA PROTECTION AND PRIVACY

With the proliferation of cyber attacks and data breaches, Alstef Group has decided to implement effective measures to protect confidential and sensitive information. The company decided to implement an ISO 27001 certification at its head office to identify, assess and manage information security risks. By complying with this standard, the company demonstrates its commitment to protecting the information of its customers, partners, and employees.



In today's business landscape, the information system stands as a cornerstone, indispensable for enhancing organizational efficacy and bolstering overall performance and processes. Its multifaceted aims span from collecting, securely storing, processing and efficiently disseminating data. Amidst the digital transformation sweeping through industries, the information system emerges as an essential component driving pivotal developments and shaping organizational evolution. As such, Information Systems Security (ISS) ensures the information security and the continuity of the company's operations while complying with regulatory requirements.

The confidentiality, integrity, availability, and traceability of the information system are therefore a priority in order to guarantee quality of service for all Alstef Group stakeholders. Through its secure information system, the company protects the internal and customer data managed by Alstef Group. The Information Security Management System (ISMS) guarantees the continuous improvement of this level of security through audits and risk management plan.

The products and services provided by Alstef Group must guarantee the continuity of operation for its stakeholders. Alstef Group applies the Security By Design concept to all its projects, integrating security requirements throughout the project, from the design phase through to the maintenance phase, including the implementation phase and all implementation activities (sales, purchasing, production, etc.).



## MANAGEMENT OF THE CSR APPROACH

### IMPLEMENTING A CRS STRATEGY AT GROUP LEVEL

The Alstef Group CSR strategy was developed in 2023 and validated in October 2023. Our commitment to implementing a robust Corporate Social Responsibility strategy transcends geographical boundaries. Operating on a global scale, the implementation of our CSR strategy with concrete and achievable objectives at group level is paramount.

While our headquarters serves as the vanguard of CSR endeavors, we recognize the importance of cascading these values throughout our subsidiaries worldwide. Through concerted efforts, our subsidiaries have commenced their CSR journey and are dedicated to ongoing improvement. With a shared vision of responsible corporate citizenship, we are steadfast in our mission to integrate CSR principles into every facet of our operations, ensuring a positive impact on society and the environment across the globe.

## **EDUCATION AND AWARENESS ON CSR**

Alstef Group places utmost importance on fostering a corporate culture deeply rooted in Corporate Social Responsibility (CSR) principles. Central to this ethos is ensuring that every member of our workforce is not only cognizant of CSR imperatives but also fully engaged in the strategies implemented by the company to uphold them. In line with this commitment, we have embarked on a concerted effort to establish regular monthly communications with our employees. Through these channels, we aim to keep our team members abreast of the company's performance, ongoing initiatives, and noteworthy accomplishments. Moreover, we extend these communications to encompass updates on our CSR endeavors and initiatives pertaining to Environment, Health, and Safety (EHS). By nurturing an environment of transparency and accountability, we endeavor to empower our employees to actively contribute to our collective pursuit of sustainable and responsible business practices.









## APPENDICES

## **ISO 9001 CERTIFICATES**

This is a translation of the certificate FR15/81841701



## **ALSTEF AUTOMATION S.A.S.**

104 Boulevard de la Salle, 45760 BOIGNY SUR BIONNE, France

has been assessed and certified as meeting the requirements of

#### ISO 9001:2015

For the following activities

Design, construction, commissioning, revamping, maintenance and operation of automated systems for handling, storage, sorting and order preparation of unit loads in airports, intralogistics and industry.

This certificate is valid from 31 March 2024 until 30 March 2027 and remains valid subject to satisfactory surveillance audits. Issue 5. Certified since 01 February 1999



Siham VIDARD

SGS ICS France

29, avenue Aristide Briand 94110 Arcueil France t +33 (0)1 41 24 88 88 - https://www.sgsgroup.fr/





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Certificat FR22/0000004

Le système de management de

## Alstef Mobile Robotics SAS

9 route de Chavagne, BP 36, 35310 MORDELLES, France

a été audité et certifié selon les exigences de

#### ISO 9001:2015

Pour les activités suivantes

- La conception, la réalisation, la mise en oeuvre et le maintien de solutions logistiques automatisées clés en main intégrant :
- Des AGV (Automated Guide Vehicle)
- Des équipements de manutention, stockage et préparation d'expéditions automatisés
- Les systèmes de pilotage logiciels associés à la solution.
- Design, manufacturing, installation and maintenance of automated turnkey workflow solutions integrating
- AGVs (Automated Guided vehicles)
- Handling, storage and automated shipping equipments
- Software management systems related to the solution.

Ce certificat est valable du 05 octobre 2023 au 26 août 2025 et reste valide jusqu'à décision satisfaisante à l'issue des audits de surveillance. Version 3. Certifié depuis le 30 juin 2022



Autorisé par Siham VIDARD

SGS ICS France

29. avenue Aristide Briand 94110 Arcueil France

t +33 (0)1 41 24 88 88 - https://www.sgsgroup.fr/





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## **ISO 14001 CERTIFICATE**

This is a translation of the certificate FR11/00956

The management system of

## SGS

## **ALSTEF AUTOMATION S.A.S**

104 Boulevard de la Salle, 45760 BOIGNY SUR BIONNE, France has been assessed and certified as meeting the requirements of

ISO 14001:2015

For the following activities

Design, construction, commissioning, revamping, maintenance and operation of automated systems for handling, storage, sorting and order preparation of unit loads in airports, intralogistics and industry.

This certificate is valid from 31 March 2024 until 30 March 2027 and remains valid subject to satisfactory surveillance audits. Issue 7. Certified since 11 April 2011



Authorised by Siham VIDARD

SGS ICS France

29, avenue Aristide Briand 94110 Arcueil France t +33 (0)1 41 24 88 88 - https://www.sgsgroup.fr/





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## **ISO 45001 CERTIFICATE**

This is a translation of the certificate FR10/00958

The management system of

## SGS

## **ALSTEF AUTOMATION S.A.S**

104 Boulevard de la Salle, 45760 BOIGNY SUR BIONNE, France

has been assessed and certified as meeting the requirements of

#### ISO 45001:2018

For the following activities

Design, construction, commissioning, revamping, maintenance and operation of automated systems for handling, storage, sorting and order preparation of unit loads in airports, intralogistics and industry.

This certificate is valid from 31 March 2024 until 30 March 2027 and remains valid subject to satisfactory surveillance audits. Issue 8. Certified since 26 June 2020

Organization certified since 14 May 2010 and first certified by SGS on 26 June 2020



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## **ECOVADIS CERTIFICATES**

## ecovadis

## **ALSTEF AUTOMATION SAS (GROUP)**

has been awarded a

### **Gold medal**

as a recognition of their EcoVadis Rating

-JUNE 2023-



SCOVADISAN (Links) To John College Parts - France (Links) To John College Parts - France

Valid until: June 20
Copyright © 2023 EcoVadis ® - All rights reser

## ecovadis

### **BA SYSTEMES SAS**

has been awarded a

Silver medal

as a recognition of their EcoVadis Rating

- DECEMBER 2022-



SCOVIDISAN (Jackson St.) Plants - France - France (Jackson St.) Plants - France - Fr

You are receiving this score/medal based on the disclosed information and news resources available to EcoVadis at the time of assessment. She any information or circumstances change materially during the period of the scorecard/medal validity, EcoVadis reserves the right to place the

Valid until: December 2023

## **CDP SCORE REPORT**

## CDP SCORE REPORT - CLIMATE CHANGE 2023



#### **Alstef Mobile Robotics**

Region Europe

Country/Area France

Questionnaire General

**Activity Group** Powered machinery The CDP Score Report allows companies to understand their score and indicate which categories require attention to reach higher scoring levels. This enables companies to progress towards environmental stewardship through benchmarking and comparison with peers, in order to continuously improve their Climate Change governance. Investors will additionally receive a copy of the CDP Score Report upon request. For further feedback please contact your account manager or your key CDP

#### Your CDP score



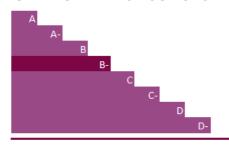






Powered machinery

#### **UNDERSTANDING YOUR SCORE REPORT**



oile Robotics received a B- which is in the Man and. This is lower than the Europe regional average of B, and

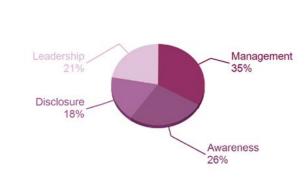
Leadership (A/A-): Implementing current best practices Management (B/B-): Taking coordinated action on climate issues Awareness (C/C-): Knowledge of impacts on, and of, climate

Disclosure (D/D-): Transparent about climate issues

#### **ACTIVITY GROUP PERFORMANCE**

**Powered machinery** 

Your company is amongst 35% of companies that reached Management level in your Activity Group.



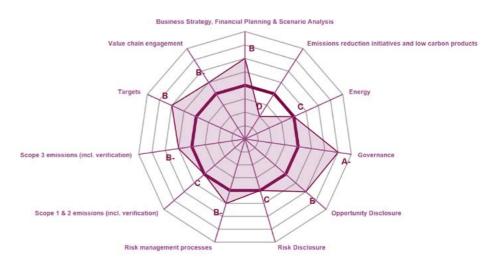


\*Please note that the peer group average scores are compiled with only investor-

## **CDP SCORE REPORT - CLIMATE CHANGE 2023**



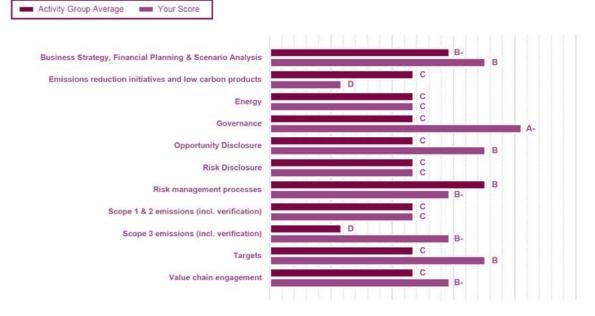
#### **CATEGORY SCORES**



If a company scored a C or below, they will not have been scored for Management or Leadership points (the dark purple line represents this).

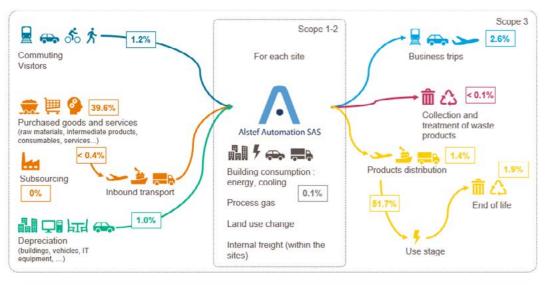
Please download the 'CDP Scoring Introduction' for more information.

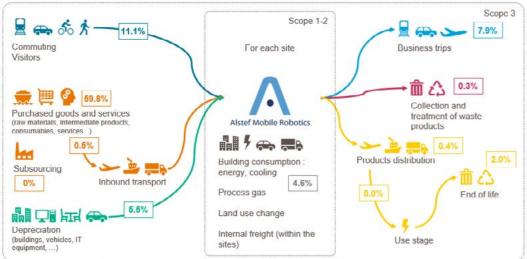
#### CATEGORY SCORES BENCHMARKING

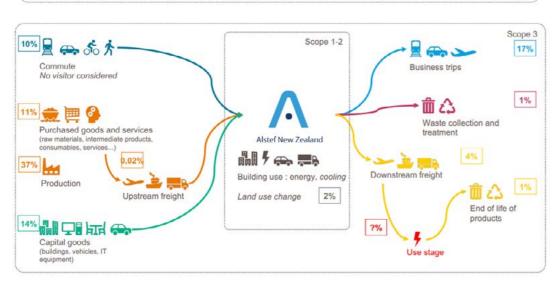


Scenario analysis No, but we anticipate using qualitative and/or quantitative analysis in the next two years

## CARBON FOOTPRINT REPARTITION









## ALSTEF

## BEYOND AUTOMATION

More information: **ALSTEFGROUP.COM** 







